



M a r c O h l e n d o r f

My strengths lie in continuous learning, adept networking, and proactive engagement in change processes. I am an experienced communicator and mediator, with a solid background in sales and marketing. My strategic thinking is complemented by a deep commitment to values and team collaboration. Guided by a strong ethical compass and empathy, I foster a supportive and trustworthy work environment where everyone can excel. My diverse team experiences have honed my ability to unite individuals to overcome challenges effectively. As a leader, I stand out in guiding teams towards shared goals and fostering an atmosphere of accountability and excellence.

Professional Qualifications

- 01/2019 – Present [innovation.tank](#); unit manager Zurich, lecturer & coach
- 09/2017 - 06/2018 Master Thesis; on: "Corporate Success and Corporate Culture: Connections and Impact" MBA from the University of Strathclyde, Glasgow; Cornell Ithaca; EHL Lausanne. Graduated with distinction.
- 09/2016 – 08/2017 [Manz Privacy Hotels](#); Owner's Representative at Hotel de la Paix SA, Geneva. 75-room "Ritz Carlton"
- 06/2015 – 08/2016 [Manz Privacy Hotels](#); Group Chief Officer Manz Privacy Hotels
- 12/2014 – 03/2015 [Fairmont Grand Hotel Kiev](#), Interim General Manager
- 05/2012 – 10/2014 [Swissôtel Moscow Krasnye Holmy](#), General Manager.
- 2001 – 2012; Swissôtel Zürich, 326 rooms.
Various Roles: GM, Director of Sales & Marketing, F&B Manager
- 1999 – 2001 Hotel & Gutsgasthof Stangl, Managing Director, Munich, 55 rooms
- 1998 Relais & Chateau Mönchs Posthotel, Head of Gastronomy

Education and development

- 2020: SVEB 1 "Course instructor blended learning"
- 2014-2018: MSc at the University of Strathclyde, Cornell & EHL/Lausanne
- 2008: GMs leadership development at Gallup University
- 2004: BBA at GSBA in Horgen
- 1991-1995: Swiss Hotel Management School Lucerne
- 1989: High School Diploma, Humboldt Gymnasium

L a n g u a g e s

- German: Native
- English: Fluent (C2)
- French: Very good (B2)
- Italian: Basic (A2)
- Russian: Basic (A1)

C o m p u t e r S k i l l s

- Microsoft Office: Very good
- MAC iOSX: Very good
- Micros Fidelio: Good
- Virtual Reality VR: Basic
- ChatGPT: Basic